

# Library Services

## YEAR IN REVIEW

2015 - 2016



**nsc**

# On the Front Lines

## Library Staff at 13 Campuses...

Answered **40,335** questions

Checked out  
**23,543**  
books and journals

Answered  
**336**  
Novanet Live Help  
research queries  
from NSCC students

Delivered  
**348**  
information  
literacy sessions to  
**5399**  
students

Participated on  
**86**  
NSCC, Novanet,  
CAUL & Libraries NS  
committees

**2** Staff completed the Community  
College Education Diploma Program

**1**  
Staff member  
participated in a  
learning leave

**6**  
Staff participated in  
Learning College  
Portfolios

**1** Staff member presented at Canadian  
Cartographic Association

**1** Staff member presented at Brightspace  
Halifax Connection

**2** Staff members presented at AACUS

# What Library Staff do Best – Reaching Out!

- Loaned and borrowed 4660 resources to and from libraries in NS and across Canada through **interlibrary loan**
- Waived over \$1200.00 in fines and collected over 720 items for campus food banks in the annual **Food for Fines** campaign
- Provided extended library services to students at 5 learning centres
- Integrated information literacy into 3 CCEDP courses during the Summer Institute
- Library Services had 15 **Office 365** Champions!
- Provided 6 **Research Series** webinars. This is a live instructional series offered to students, faculty & staff with recordings also made available for individuals to view at their convenience
- Provided access to 438 **alternate format textbooks** (AFTs) for 136 students who required academic accommodations
- 7 libraries coordinated **writing services** and/or provided 1-on-1 support
- Participated in the international student orientation program
- 6 libraries are responsible for the picture ID process at their campuses
- **One Book NS** author readings of *Just Beneath My Skin* by Darren Greer were held at Burridge, Pictou and Truro

# Innovation & Entrepreneurship

## Partnering with Public Libraries

Lunenburg Campus Library piloted a public library fiction deposit program in which the campus library collaborated with their local public library (South Shore Public Libraries) to provide students, faculty and staff with ready and convenient access to a collection of leisure reading materials. This is an innovative and economical way to promote recreational reading and encourage lifelong learning and literacy. Plans are underway to expand this program to other campuses.

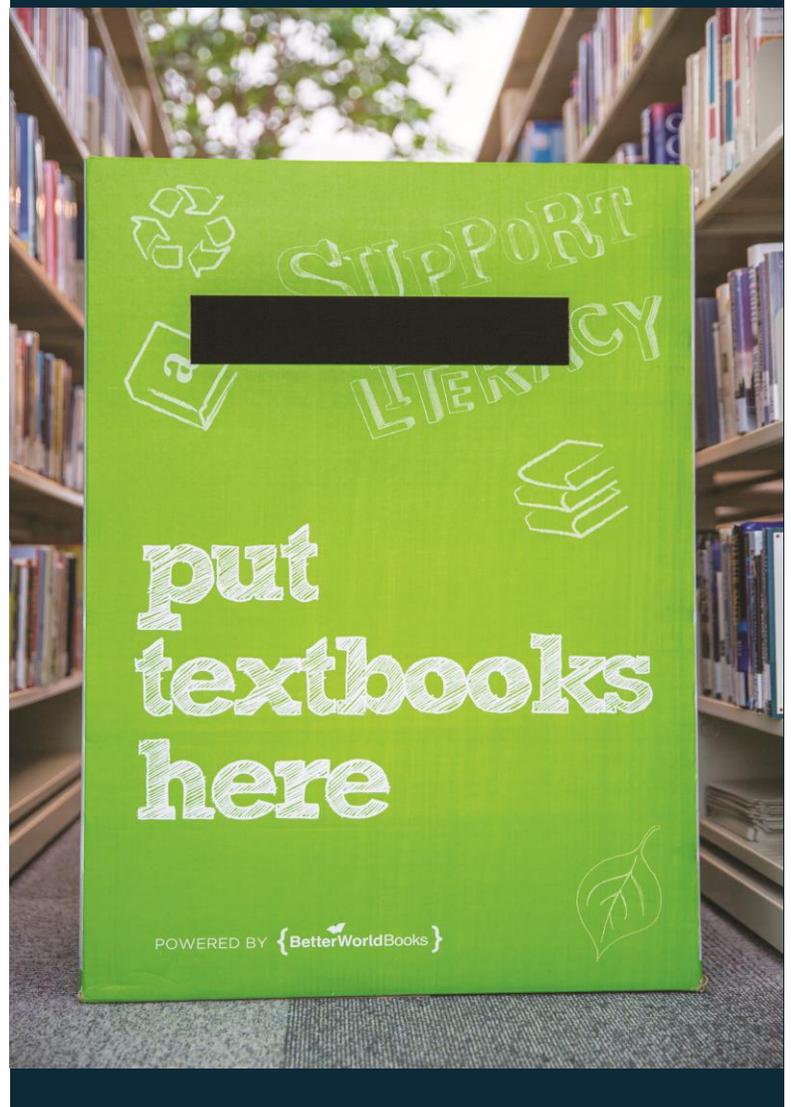
## Laptop and iPad Loan Program

Following on the success of pilot programs at Marconi and Truro campuses and thanks to end of fiscal year funding, Library Services undertook the development of a system-wide Laptop and iPad lending program for launch in the 2016-17 academic year. In consultation with IT Services, policies and procedures were prepared based on the best practices to ensure a consistent implementation across the library system. This program provides students who may not be able to afford computers or devices with access to technology to be successful in their studies.

## Better World Books

NSSC Libraries is a partner in the Better World Books Discards & Donations Program. Better World Books is a social enterprise that receives and resells discarded library books at no cost to the institution to reuse/recycle materials and raise funds for literacy projects. This partnership allows our discarded library books to find new homes. Better World Books donates a book for each one sold on BetterWorldBooks.com and a portion of any revenues from book sales will come back to NSSC Libraries to purchase new resources for our collections. A portion of the proceeds will also be directed to our literacy partner of choice, Literacy NS. Staff and students are also welcome to make donations to this program.

Look for the green bins on your campus!



# The NSCC Library Collection

Over

108,000

books, journals,  
magazines & videos  
located across all  
NSCC libraries

21

Licensed  
databases

4

Streaming video  
collections  
comprised of  
thousands of titles

Over

45,000

Titles in the e-book  
collection

## NSCC Yearbook Collection

Library staff completed an inventory of yearbooks across all campuses in preparation for future plans to digitize this historical record of NSCC and our alumni.

## The Walter K. Morrison Digital Repository

NSCC Library Services, NSCC Foundation and the NSCC COGS Campus hosted the official launch of the Walter K. Morrison Digital Repository in December 2015 at the COGS Campus. It was a successful event with members of the College and broader community in attendance. President Don Bureaux along with Jason Clark, AVC Principal, and Andrea Stewart, Director of Library & Information Services, spoke at the event highlighting Walter Morrison's valuable contribution to NSCC, the work that has gone into digitizing the collection and the benefit of the collection to support teaching and learning. The collection can be accessed online at: <http://bit.ly/COGSmaps> and will continue to grow as more content is digitized. The awareness of this digital collection is growing! It is now searchable in Novanet and features prominently in relevant Google image searches. In 2015-16, the collection was accessed in the following ways:

- 25,352 page views of online site
- 2808 unique visitors
- 283 visitors received on-site tours of the collection

## Marconi Campus Library Has a New Name!

To recognize both the generosity of The Honourable Mayann Francis in support of NSCC students, as well as her commitment to education, NSCC's Board of Governors dedicated the Marconi Campus Library as The Honourable Mayann E. Francis Library. The dedication of this popular learning space is in acknowledgement of her philanthropic work that has resulted in a sustainable NSCC student award, as well as for her life-long commitment to education and inspired leadership, locally, provincially and internationally. The Honourable Mayann E. Francis Hope & Inspiration Award annually supports 13 students – one at each NSCC Campus.



# Supporting Health & Wellness

## Stress Relief Zones

NSSC Library Services created Stress Relief Zones in each of the campus libraries to provide students, faculty and staff with a place to take a break from studying and the work day, refresh their minds and have a bit of fun. The spaces have a range of items including colouring and puzzle books, Lego, brain teasers, jigsaw puzzles and board games.



## Truro Campus Mindfulness Centre

Coordinated by the Truro Campus Librarian, the Truro Campus Mindfulness Centre provided workshops and classes on anxiety reduction, stress relief, mindfulness practices, yoga, meditation and tai chi to over 2000 people. This initiative has had a strong community impact with sixty percent of the visitors from the surrounding community.

# E-Resources - anytime... anywhere!

Thousands of  
**streaming video**  
titles available

Launched 3 online  
tutorials on the  
NSCC Libraries  
**YouTube** channel -  
navigating the  
library's website,  
searching Novanet  
and how to request  
alternate format  
textbooks (AFTs)

**144,620**

Searches performed  
in our electronic  
resources

Over

**1850**

e-books accessed

**56,577**

Views of 138 subject  
guides – check out  
the new look!

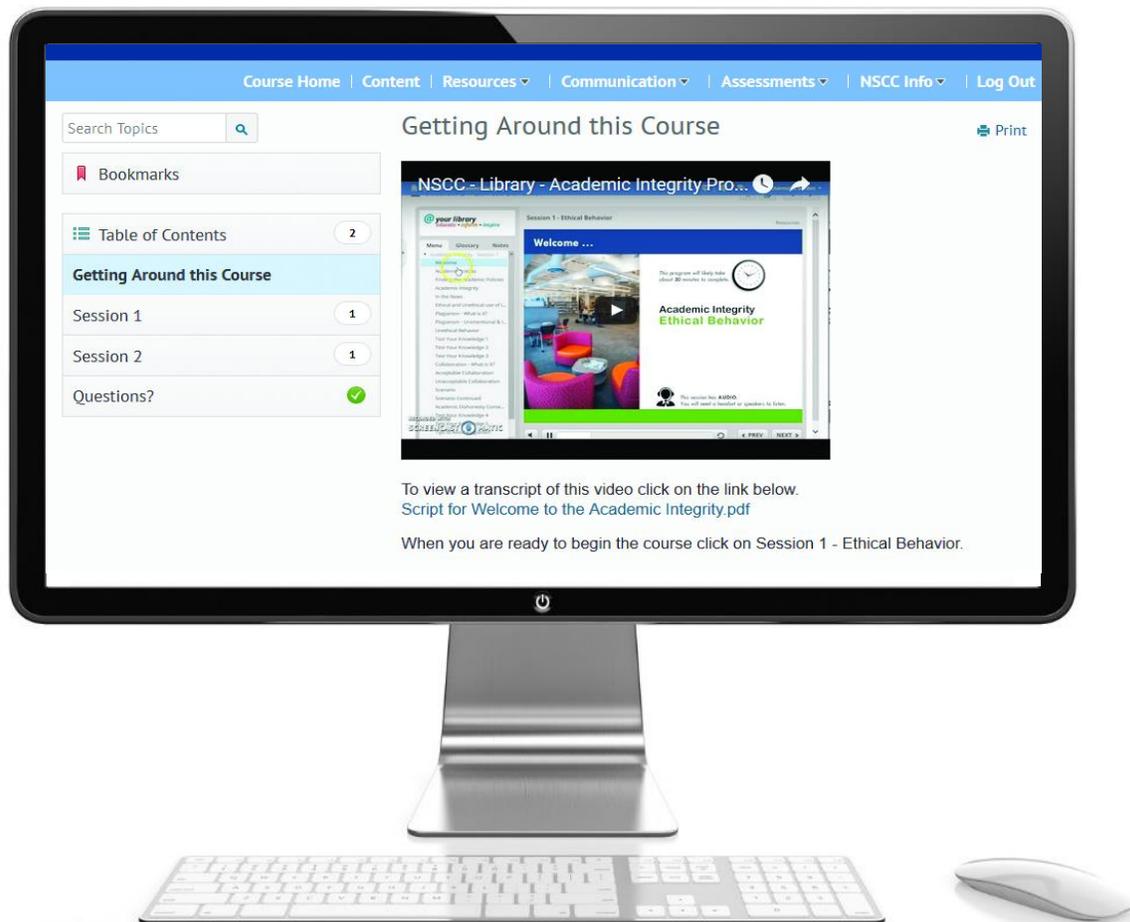
Launched **Flipster**,  
a digital magazine  
app that allows you  
to browse and read  
magazines on  
any device. Enjoy  
reading your  
favourite titles  
anywhere, anytime  
including Bon  
Appetit, Consumer  
Reports, Discover,  
Fine Homebuilding,  
Wired, and more!

## Supporting our Online Learners

Library Services provides a wide array of electronic resources, e-books, online journals, streaming videos and instructional content. To maximize and leverage these valuable resources, the Electronic Services Librarian has been collaborating closely with Online Learning to identify ways to support faculty and students in the D2L environment. This includes the development of the *Library Resources in D2L* subject guide that instructs faculty in how to integrate the library's electronic resources into online courses. As a stakeholder in the Online Experience (OE) Project, this work aids in creating a seamless and engaging online experience to support student learning. The guide is available at:

<http://subjectguides.nsc.ca/LibraryResourcesD2L>

# Online Academic Integrity Module



With support from Online Learning, the Pictou and Truro Campus Librarians developed an online academic integrity module which is now available through the D2L platform. This module provides instruction in ethical research behavior and the importance of documenting sources in the research process. This self-paced, interactive tutorial includes activities, quizzes and scenario-based learning. It employs UDL principles, provides a full transcript, as well as links to helpful resources. This module has been officially piloted with the School of Access in the Fall of 2016 with plans to work with other Schools in the future to make this tool more broadly available as an educational support to the Academic Integrity Policy and aid in mitigating issues of academic misconduct.

# International Partnerships

Library Services continues to be involved in NSCC International's Improving Skills Training for Employment Program (ISTEP) with the Morogoro Vocational Teachers Training College in Tanzania. Library Services' role is to identify resources that support online distance learning (ODL) curriculum development, as well as to aid in setting up a document repository for the scanning and sharing of administrative and curriculum documents across the Vocational Education Training Authority (VETA) system.

Additionally, in support of the VETA Hotel and Tourism Training Institute's (VHTTI) development of a new diploma program in tourism operations and VETA Mikumi's development of short and long courses in eco-tourism and cultural tourism, Library Services completed a library needs assessment and participated in activities to assess resource requirements for the new curriculum. In support of these projects, Library Services also participated in hosting Tanzanian delegates at NSCC in the summer, with visits to several libraries to learn more about our library systems and operations.



- Reviewed 1591 print jobs for **copyright compliance**
- 229 copyright information **sessions/consultations** were delivered to 803 students, faculty and staff
- A **digital repository** for NSCC authored learning materials was launched in January 2016. Materials are available on OurNSCC School webpages to provide quick access to the most recent, copyright-approved version of course pack materials for programs. This facilitates ease of sharing, printing and uploading to D2L
- NSCC was a partner in hosting the **ABC Copyright Conference** in Halifax. This is the first time this conference has been held in Atlantic Canada. The Director, Library and Information Services co-chaired the organizing committee, and the NSCC Copyright Officer was a member of the program committee
- Participation of library staff in the **Novanet Let's Talk Copyright forum**. This initiative brought Novanet partners together to discuss copyright issues and share practical ideas and strategies for copyright management and education in post-secondary institutions in Nova Scotia
- NSCC is represented on the Council of Atlantic University Libraries (CAUL) Copyright Committee