

# Investing in local employees

Developing local business expertise generates a healthy return

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## Sobeys

Sometimes it's not easy to hire people in rural areas. Making sure you have employees available with the skills you need is absolutely critical. From its national headquarters in Stellarton, NS, Sobeys manages data processing and accounting functions for all Sobeys stores. The work of this specialized team allows store employees to focus on the customer experience and delivering on Sobeys' commitments.

"We grew very quickly and we needed to build up fundamental skills in staff with respect to accounting knowledge," says Lillie Cruickshank, Vice President, National Shared Services at Sobeys.

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## Solution

NSCC was able to offer Sobeys a full suite of accounting courses which could be delivered to employees at their head office. In addition, NSCC and Sobeys developed a specialized course to support the work of the company's process improvement team.

## Result

NSCC responded by offering a range of courses, faculty expertise, customized training and delivery options which were convenient for both Sobeys and its employees. "We're able to develop the skill set we're looking for in potential future hires," says Lillie Cruickshank.

## Key to Success

A strong working relationship with Sobeys and knowledge of the local community enabled NSCC to respond quickly and develop flexible options to meet Sobeys specific training needs.

## Services

- Consultation and needs assessment
- Training development and delivery onsite
- Curriculum Development

## Quick Facts

- Data processing and accounting functions for all Sobeys stores are managed from Stellarton, NS
- NSCC developed and delivered a specialized course to support the process improvement team.

*“We grew very quickly and we needed to build up fundamental skills in staff with respect to accounting knowledge.”*

Lillie Cruikshank, Vice President, National Shared Services at Sobeys

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## Customized Learning Solutions

NSCC offers organizations of all sizes, and operating in most sectors, customized learning solutions. If you're an employer, we can help train and develop the workforce you need to achieve your organizational goals. All of our services are designed in close collaboration with you and with your business and training objectives in mind.

## Program Expertise

- Business
- Geomatics and Geographical Information Systems
- Healthcare, Social Services and Education
- Information Technology
- Manufacturing and Engineering Technology
- Oil and Gas, Renewable Energy and Water Resources
- Safety
- Skilled Trades and Construction
- Tourism and Culinary

## About NSCC

Located on Canada's east coast, Nova Scotia Community College (NSCC) is a vibrant post-secondary institution and a national leader in applied education. NSCC employs over 800 faculty and curriculum specialists who work at campuses located across Nova Scotia.

We offer over 130 certificate, diploma, and advanced diploma programs in a wide range of occupational areas. Each of our programs is developed with input from industry to ensure the training we offer prepares students with skills that are current and in-demand by employers.

## Contact Us

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The logo for Nova Scotia Community College (NSCC) features the lowercase letters "nsc" in white, bold, sans-serif font, set against a solid dark blue rectangular background.